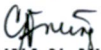


CY 2106 PHYSICAL PLAN

Department: Department of Justice			Agency/Bureau/Operating Unit: Public Attorney's Office (PAO)					REMARKS/IMPLEMENTATION (5)
Key or Major Programs/ Projects (1)	MAJOR FINAL OUTPUTS (MFO)/ Performance Indicators (PIs) (2)	Previous Year Accomplishment (CY 2015) (3)	CY 2016 QUARTERLY TARGETS BY KEY RESULT AREAS (KRAs)					
			Just and Lasting Peace and Rule of Law					
			KRA 1					
			1st	2nd	3rd	4th	TOTAL	
Major Final Output: <i>Free Legal Services to Indigent Clients and Other Qualified Persons</i>								
PI Set 1:								
a. Number of cases under management			848,516	212,553	212,553	212,553	212,553	850,212
b. Percentage of cases with favorable judgment			73.19% 309,266/422,574	73.30% 77,437/105,644	73.30% 77,437/105,644	73.30% 77,437/105,644	73.30% 77,437/105,644	73.30% 309,748/422,576
c. Percentage of requests for legal assistance/representation acted upon within three working days from the date of request			100% 755,327/755,327	100% 189,209/189,209	100% 189,209/189,209	100% 189,209/189,209	100% 189,209/189,209	100% 756,836/756,836
d. Percentage of hearings for which no postponement is sought by the PAO legal			99.88% 437,962/438,501	99.89% 109,504/109,628	99.89% 109,504/109,628	99.89% 109,504/109,628	99.89% 109,504/109,628	99.89% 438,016/438,512
PI Set 2:								
a. Number of clients served (non-judicial)			4,980,588	1,247,637	1,247,637	1,247,637	1,247,637	4,990,548
b. Number of legal advisories provided			1,918,631	480,617	480,617	480,617	480,617	1,922,468
c. Percentage of clients who rated the legal services of PAO as satisfactory or better			99.98% 516,765/516,894	99.98% 129,450/129,482	99.98% 129,450/129,482	99.98% 129,450/129,482	99.98% 129,450/129,482	99.98% 517,800/517,928
d. Percentage of requests for assistance that are acted upon within two (2) hours			100% 1,527,805/1,527,805	100% 382,715/382,715	100% 382,715/382,715	100% 382,715/382,715	100% 382,715/382,715	100% 1,530,860/1,530,860

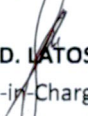
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